→ **PlainPPM**

Project Management and Collaboration for the Public Sector based on Microsoft 365 technology

was | wirtschaft arbeit soziales

Overview

Company:
WAS Wirtschaft Arbeit Soziales
Company Website:
www.was-luzern.ch
Country or Region:
Lucerne/Switzerland
Industry: Public Sector
Partner: Dahlem & Adam Consulting Services AG (DACS AG)
Partner Website:
www.plainppm.com

Company Profile
Starting in 2019, AK Lucerne, IV Lucerne and wira Lucerne have been coordinating their services under the umbrella of WAS Wirtschaft Arbeit Soziales.

Software and Services
• Microsoft 365
• Microsoft Power Platform
• Microsoft Project for the Web
• PlainPPM

"The implementation of PlainPPM as our Enterprise Project Management solution has significantly improved processes, project planning and delivery, as well as project collaboration."

Nik Bättig, Head of Project Management Office, WAS Lucerne

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Situation

WAS Wirtschaft Arbeit Soziales, located in Lucerne, is responsible for coordinating services related to social insurance and the labor market. Faced with challenges in efficiently managing its diverse project portfolio, WAS intended to implement a standardized project management system. The aim was to provide an overview of the WAS project landscape and to improve project planning, implementation and tracking.

The WAS Enterprise Project Management initiative, led by Urs Rüttimann (Head of IT) and Nik Bättig (Head of Project Management Office), aimed at automating the end-to-end project life cycle with a strong focus on "ease of use" and transparency within the project inventory.

From a technology perspective, WAS favored a strong integration of project management and collaboration into a single ecosystem. The decision for Microsoft 365 enabled WAS to modernize its project management practices by making full use of standards within the Microsoft Power Platform, Planner and Teams. Special emphasis from a WAS perspective was put on compliance with Swiss data protection regulation, particularly regarding the use of Microsoft Cloud services.

Solution

In order to address existing challenges and to bring project management to a next level, WAS opted for PlainPPM as the future enterprise project management solution.

PlainPPM convinced WAS by offering a light and intuitive user experience and by covering the end-to-end project life cycle, both on a portfolio, as well as on a single project layer. PlainPPM furthermore provides a wide array of features to support all users to successfully plan and execute projects.

PlainPPM enables WAS:
- to document and evaluate project ideas,
- to align project ideas to strategic drivers,
- to create project templates,
- to obtain a live view of all ongoing projects and requests,
- to better plan, implement and track projects and
- to improve collaboration on project and portfolio level.

Implementation

The implementation of PlainPPM was successfully coordinated by DACS AG, a trusted Microsoft Partner and followed a standard 4-phase approach.

1. **Analysis:** conduct workshops to identify and prioritize functional, procedural, and organizational requirements.
2. **Design:** create the PlainPPM solution design and customize the WAS pilot solution.
3. **Review:** test the WAS pilot solution, resolve issues and implement improvements.
4. **Go Live:** joint go live approval, handover of WAS PlainPPM solution trainings and early life support.

Benefits

PlainPPM promotes collaboration and user acceptance by providing a simple and intuitive user experience, as well as a seamless Microsoft Teams integration. PlainPPM users and project teams can collaborate closely and goal-orientated within the borderless M365 ecosystem.

The implementation of PlainPPM significantly improved transparency throughout the entire project inventory. All ideas, projects, and assignments are instantly visible and allow better decision-making, both for management, as well as project teams.

The WAS specific customizations within PlainPPM significantly reduce efforts and costs for project planning and execution. Management and project teams benefit from a tailored basis for decision-making, dynamically created project plan and document templates, real-time project information and KPIs, as well as data logging throughout the course of the project.